

**Yuval**

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**From:** Ellen De [redacted]@gmail.com]  
**Sent:** Monday, November 09, 2009 10:27 PM  
**To:** Yuval  
**Subject:** Re: The Shade Co- Paid in full Invoice

Dear Yuval,

Thank you very much for sending me the invoice.  
I am very happy with my shades, and I must say that the service of your company was excellent. If any of my newly arrived colleagues is looking for shades, I will certainly recommend your company again.

Thank you very much and best regards,

Ellen

2009/11/9 Yuval <yuval@shadesco.com>

Dear Ellen,

Hope all is well,

Attached please find an invoice for the completed job.

The Shade Company is committed to offering you the highest quality service and support in the industry. Thank you very much for letting us be a part of your project, we greatly appreciate your business.

Now that your installation is complete, we would like your opinion about our service. Please reply with any thought or comments.

Thank you for using The Shade Company.

Best regards,

11/15/2009